

## SA Taxi

SA Taxi are in the finance industry, providing finance, insurance and parts for taxis. The business has ±1500 employees and forms part of the transaction capital group of companies. SA Taxi makes use of IronTree's StoreIT (cloud backup) to protect their server workloads as well as their Microsoft 365 workloads.

### What was SA Taxi's challenge?

"The challenge was the fact that we were still backing up to tape. We had to send tapes off-site, we had to keep a catalogue of those tapes if we needed restores done. We didn't want to carry on buying tapes. Our backup solution was expiring and we didn't want to extend the licence. We needed to get all the workloads into **StoreIT** as quickly as possible."



### How did IronTree help?

"We started investigating cloud service providers that could give us cloud storage for backups. The providers that we did investigate were far more expensive and not actually technically as good."

"We tested how quickly we could restore, how accurately we could restore, and if it would corrupt the data when it came back. We made sure there was 2FA (two-factor authentication) enabled and decent security on the website."

### What's the product like?

"The user interface is very easy to understand and it's easy to ingest new workloads onto the platform - a click of a button."

"We used the product in spaces where other products wouldn't work before, and it worked. In terms of having the data available to you immediately, that was a big win. Whereas previously we had to recall a tape, wait a couple of days and see if it was the correct version of the tape - going back and forth with that process. This is now available to you at your fingertips, immediately."

### How was the service that you received from IronTree?

"It's very easy to get hold of IronTree. If I needed to contact them, they would answer at any time of the day or night. They are always readily available to assist. Whenever we have any difficulties - which is very seldom - they come in, explain exactly what it is and how to fix it."

### What was IronTree's differentiator?

"The ease of restore. When someone deletes something or when you need to recover a server after a failed change - the ease of getting that server back was the differentiator for sure."