

# Microsoft keeps the lights on. Protecting your data is **still your responsibility.**

IronTree backs up your Microsoft 365 environment – email, Teams, SharePoint, and OneDrive – automatically and securely, stored in South Africa. So if data is lost, deleted, or corrupted, you can recover it quickly without relying on Microsoft to do it for you.



## Microsoft 365 is not the same as a Microsoft 365 backup.

Many organisations assume that their Microsoft 365 data is fully protected by Microsoft. In reality, Microsoft operates on a shared responsibility model – they protect the platform and its infrastructure, but the safety of your actual data is your responsibility. That means your emails, documents, and collaboration data – across Exchange, SharePoint, OneDrive, and Teams – can still be lost, and Microsoft may not be able to recover them. Independent backup is the only way to ensure your data is truly protected and recoverable when you need it most.

<p><b>MICROSOFT IS RESPONSIBLE FOR</b></p> <p><b>The platform</b></p> <ul style="list-style-type: none"> <li>✓ Service uptime and availability</li> <li>✓ Infrastructure security</li> <li>✓ Physical data centre protection</li> <li>✓ Replication across Microsoft's own servers</li> </ul>	<p><b>YOU ARE RESPONSIBLE FOR</b></p> <p><b>Your data</b></p> <ul style="list-style-type: none"> <li>✓ Accidental or malicious deletion</li> <li>✓ Ransomware affecting your content</li> <li>✓ Data lost when an employee leaves</li> <li>✓ Recovery beyond Microsoft's retention limits</li> </ul>
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## It happens more often than you'd think

Microsoft's built-in retention tools are not designed for recovery. They're designed for governance. Here are the situations where businesses discover – too late – that their M365 data wasn't as safe as they assumed.

<p><b>Accidental deletion</b> A user deletes emails or files. After Microsoft's retention window closes, that data is gone permanently.</p>	<p><b>Ransomware</b> Ransomware can encrypt files stored in OneDrive and SharePoint. Microsoft's version history may not go back far enough to recover clean data.</p>
<p><b>Employee departure</b> When an M365 licence is removed, the associated data can be lost. Critical emails, files, and contacts may disappear with it.</p>	<p><b>Malicious deletion</b> A disgruntled employee or compromised account deliberately deletes data. Standard M365 tools may not allow full recovery.</p>

## What makes IronTree's M365 Backup different?

- **Unlimited storage and retention** No limits on how much you back up or how long you keep it. Microsoft's default retention periods don't apply here.
- **Granular restore** Restore a single email, a file, a mailbox, or an entire site – at any point in time. You're not forced to restore everything to get back one thing.
- **Retains ex-employee data** When a staff member leaves and their M365 licence is removed, their data is preserved. Pass it on to a successor or retrieve it for compliance purposes.
- **Tamper-proof archive** Optionally store an immutable, tamper-proof copy of your M365 data – useful for legal discovery, audits, or regulatory requirements.
- **Auto-protect new users** New users, groups, and SharePoint sites are automatically added to your backup – no manual configuration required each time someone joins.
- **Stored in South Africa** Your backup data stays in our local data centres – supporting data sovereignty, POPIA compliance, and fast restore speeds.

## Everything in your Microsoft 365 environment, backed up

IronTree's M365 Backup covers all four core Microsoft 365 workloads – with flexible restore options so you can recover exactly what you need, at the level you need it.

<p><b>Exchange Online</b> EMAIL</p> <ul style="list-style-type: none"> <li>✓ Mailboxes – active and shared</li> <li>✓ Calendar items and contacts</li> <li>✓ Tasks and notes</li> </ul> <p>↩ Restore at mailbox or individual email level</p>	<p><b>OneDrive for Business</b> FILE STORAGE</p> <ul style="list-style-type: none"> <li>✓ All files and folders</li> <li>✓ Version history</li> <li>✓ Retains data after licence removal</li> </ul> <p>↩ Restore individual files or entire drives</p>
<p><b>SharePoint Online</b> COLLABORATION &amp; SITES</p> <ul style="list-style-type: none"> <li>✓ Sites and site collections</li> <li>✓ Lists and libraries</li> <li>✓ Custom permissions structures</li> </ul> <p>↩ Restore at site, list, or item level</p>	<p><b>Microsoft Teams</b> MESSAGING &amp; COLLABORATION</p> <ul style="list-style-type: none"> <li>✓ Channel messages and chats</li> <li>✓ Files shared in Teams</li> <li>✓ Team settings and membership</li> </ul> <p>↩ Restore conversations and attachments</p>

## Your M365 data deserves its own backup. Let's set one up.

Tell us how many users you have and what workloads you're running, and we'll put together a quote. No jargon, no obligation – just a straightforward conversation about what you need.

**TALK TO US** →